

Family Dentistry at CIC  
1525 West W.T. Harris Boulevard  
D1108-01A  
Charlotte, NC 28288  
(704) 427-0277

## FINANCIAL & INSURANCE POLICIES

We are committed to providing you with the highest quality of dental care using only the best materials and education available. In doing so, we have formulated the following policies to help keep the cost of dentistry as affordable as possible, and to continue to provide quality care to our valued patients.

Please note that payment is due in full the day service is provided. Our office accepts cash, personal checks, MasterCard, Visa, Discover, American Express, and Care Credit. We will still estimate and bill to your insurance provider, but the remaining balance is due the same day that treatment is rendered.

We are happy to assist you in processing your insurance claims. Please remember however, that you are responsible for the portion of your treatment not covered by your insurance. We must also emphasize that as your dental care provider, our relationship is with YOU – OUR PATIENT, not with your insurance company. Your insurance plan is a contract between you, your employer, and your insurance company.

Returned checks and balances older than 60 days will be subject to administrative fees and finance charges. Accounts submitted to court will be charged a **\$50** administrative fee. Additionally, charges of **\$50** will be incurred for **broken appointments** and appointments cancelled **without 48-hour** advanced notice.

We consider the time set aside for your dental appointment to be yours alone. For this reason we never double book our schedule or accept “drop-ins”. We are scheduling all operative appointments with a minimum **\$25 appointment deposit that will be applied to your treatment**. We are committed to providing you with the very best, professional and personal care that we can. We value your time, and we respectfully ask that you give the same courtesy to our doctors and staff.

If you have any questions or concerns about our policies, please feel free to ask the receptionist or manager on duty.